

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This 13th day of November' 2024
C.G.No.69/2024-25/Chittoor Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao **Member (Finance)**
Sri. S.L. Anjani Kumar **Member (Technical)**

Between

Sri. N. Jayaram Achari,
Polakala (V), Irala (M), Chittoor District. **Complainant**

AND

1. Dy. Executive Engineer/O/Paipalli CCO
2. Executive Engineer/O/Chittoor Town
(Previously Chittoor Rural) **Respondents**

This complaint came up for final hearing before this Forum through video conferencing on 12.11.2024 in the presence of the complainant and respondents and having considered the material placed by both the parties, this Forum passed the following

ORDER

01. The complainant filed the complaint during the Vidyut Adalat conducted on 04.07.2024 at Paipalli stating that he is having agricultural service connection ASC.No.361 and the respondents in



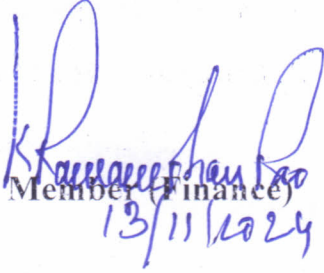
the year 2007 removed iron poles stating that they will provide cement poles but till this date the respondents did not erect the cement poles.

02. The said complaint was registered as C.G.No.69/2024-25 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint they have erected cement poles and resolved the grievance of the complainant.
03. Heard complainant and respondents through video conferencing. The respondents submit that they erected cement poles which was confirmed by the complainant. The complainant also issued satisfaction letter and requested to close the complaint since his grievance is redressed. Since the grievance of the complainant is redressed, this complaint is closed. There is no order as to costs.
04. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3rd Floor, Plot. No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the

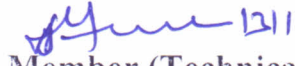


date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 13th day of November 2024.


Member (Finance)
13/11/2024


CHAIRPERSON


Member (Technical)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/
Tirupati.

The Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra
Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Vidyut Niyantana Bhavan, Adjacent
to 220/132/33/11 KV AP Carbides Sub Station, Dinnedavarapadu
Road, Kurnool-518002, State of Andhra Pradesh.

The Stock file.


13/11/2024